

# **Protocol III : Troubleshooting and Repair**

Equipment

**CONCENTRATOR O2 (De Vilbiss 525KS)** EEMDCONE4— (old model : 515KS / 515AKS)

#### Responsible (Log) Biomed Service



**CAUTION:** oxygen is <u>highly flammable</u>; do not smoke while conducting repairs. Work in a dust-free environment and away from incandescent objects and sources of sparks. Do not apply grease to any of the components of the O2 concentrator



**WARNING:** when operating the machine without the covers, keep your fingers away from the compressor. Pay attention not to allow loose clothing to get caught in the compressor.



**WARNING:** Electric Shock Hazard. Do not touch the terminals of the capacitor. Discharge the capacitor by short-circuiting the terminals with a screwdriver. The capacitor may hold a charge for several days after the unit is switched off.

**NOTE:** Ensure that the humidifier is fitted properly and that it is <u>clean</u>. Humidifiers that haven't been changed regularly can get obstructed and trigger an alarm. Futher troubleshoting should be done without humidifier.

Troubleshoot device malfunction		
Observed condition	Actions	
<ul> <li>Compressor not starting when unit is switched on</li> <li>Fan not running</li> </ul>	Check power chord, replace if broken. Check circuit breaker (on the front panel), press to reset. Check input voltage ( <b>A</b> ). Check fuse on PC-board, replace if burnt ( <b>B</b> ). Check the power switch, replace if broken.	
<ul> <li>Compressor not starting when unit is switched on</li> <li>Fan running</li> </ul>	<ul> <li>Check compressor input voltage.</li> <li>No voltage: <ul> <li>Check for unpluged internal electrical conections.</li> </ul> </li> <li>Voltage present: <ul> <li>Replace the capacitor (C).</li> <li>Test the compressor (D). Service or replace if necessary.</li> </ul> </li> </ul>	
<ul> <li>Compressor running and flow: 4 l/min</li> <li>And any one or a combination</li> </ul>	Verify if start-up test is OK (4 light + beep), if not OK verify fuse and PC-board ( <b>B</b> ). Verify output pressure, if outside 8-9 psi: adjust pressure regulator (see technical maintenance protocol). Beplace if	
<ul> <li>of, the following:</li> <li>Low oxygen concentration</li> <li>Pressure relief valve activated</li> <li>Fluctuating oxygen flow</li> </ul>	broken. Verify that there aren't any broken or unplugged hoses and hose connectors, replace if necessary. Check filters and valves for leaks (leaks can be detected with sound or touch, do not use liquids). Clean or replace filters, change broken valves.	

	<ul> <li>Check the function of the 4-way valve (particulary if the hours count is above 10'000h): <ul> <li>It should switch the flow from one sieve to the other every 5-6 seconds with an air-exhaust sound.</li> <li>Check that that the sieve bed pressure alternate every 5-6 seconds (E)</li> </ul> </li> <li>If it does not (no switching or constant switching) : <ul> <li>Verify that the 2 cables between board and valve are connected.</li> <li>Verify the PC-board fuse (B), change if necessary</li> <li>Change the 4-way valve</li> <li>If the problem persists: change the PC-board</li> </ul> </li> <li>Replace the sieve beds (particularly if the hours count is well above 5'000h)</li> <li>Test the compressor (D). Service (maintenance kit) or replace if necessary</li> <li>Check the flow meter, replace if broken</li> </ul>
<ul> <li>Compressor running</li> <li>Excessive noise</li> </ul>	If the noise is caused by pressure relief valve, it is because something is blocking the flow <u>after</u> the compressor. Either the 4-way valve or the sieve beds. See points above. Check the motor mounts, replace if worn out or broken Test the compressor ( <b>D</b> ) Service or replace the compressor if necessary

**NOTE:** Should the problem not be solved by following the instructions in this protocol, refer to the troubleshooting section of the service manual. For instruction on how to change the parts, refer to the "component testing, repair, and replacement" section.

## A Check input voltage

EquipmentMulti-meterPartsSpare power cable (if needed)Duration5 min

- **1** Unplug the power chord for the device.
  - Set the multi-meter to <u>AC-voltmeter.</u>
  - The measured voltage should be 230V +/- 10V.
  - If not check the building's power supply.



# B Check/change the PC-board fuse

EquipmentMulti-meterPartsSpare fuse (if needed)Duration5 min

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- Turn off and unplug the device from the power supply.
  - Remove the covers.
  - The fuse is located on the PC-board (see arrow on the figure).
  - Remove the fuse.
- Set the multi-meter to ohms.
  - Check the impedance of the fuse, it should be 0 or close to 0.
  - If the meter indicates an open circuit, replace the fuse with one of the same specification.

**NOTE:** Replacing the fuse with one of a different rating could damage the equipment!





## C Replace the capacitor

Equipmentscrewdriver, cable tiePartsSpare capacitor 10 mfDuration20 min

- 1 Turn off and unplug the concentrator.
  - Remove front and back covers.

#### **2** • Remove the compressor.

- Disconnect the two wires from the terminals on the capacitor.
- Discharge the capacitor by short-circuiting the two terminals with a metal object (e.g. screwdriver)
- Cut the nylon cable tie holding the capacitor in place and remove the capacitor.
- Reconnect the wires to the new capacitor.
  - Install the new capacitor and secure with a new cable tie.
  - Put the compressor back in place.



#### Test the compressor

EquipmentnonePartsnoneDuration10 min



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**WARNING:** Turn off and unplug the concentrator before doing this test!

- Disconnect the tube from the output of the compressor.
  - Close the outlet with your finger.
- Turn the rotor by hand; the rotor should be gradually harder to turn due to the pressure increase.
  - If the pressure does not build up, service (maintenance kit) or change the compressor according to the instructions in the service manual.



### **E** Test the sieve bed output

Equipment	None
Parts	None
Duration	5 min

- Remove the caps from the test points of each of the sieve beds.
  - Switch on the machine.
- 2 Cover both test points with your fingers to feel if the pressure increases and decreases.
  - Each sieve bed should be under pressure alternately, changing approx. every 5-6 seconds.
  - Replace the caps on the test points.



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