

# What is this?

Have you ever had to wake up guards by the end of their shift? Did you ever call the doctor because guards would not wake up? Life of an MSF guard can be quite difficult though. Lowest paid staff, first to face a direct violent threat in a compound and frequently forced to stay awake the whole night. Not to mention the ongoing quarrelling with other guard colleagues whose turn it is for the next round.



The guard-monitoring tool is not a solution for all above challenges, but a step forward helping logisticians in the field to monitor and manage patrols of their guards. At the same time it enhances professional job performance of guards. The Guard Monitoring Tool prevents your security guards from performing unauthorized activities (such as sleeping, walking off the site, etc.) at times when they should be performing their inspection patrol tours, resulting in a more secure and well-guarded site. It kind of “forces” the guards to make their rounds at predefined frequencies along predefined routes. The tool collects relevant information about your guard’s tours/ patrols/ movements at set points (such as route, guard, location, time, and events) and allows you then to upload them to the PC for processing and verification. The Guard Patrol Reader provides you with proof records of guarding performance, showing clearly if any checkpoint has been missed out.

The aim is to increase guards performance by having them doing regular rounds at night/day and therefore increase level of active security measures. As a result, you can monitor the progress of last guard’s shift performance and if necessary adjust and take further action. There is no need to worry that your guards are not doing the job. The paper printout tells you everything in exact detail. At the same time it must be understood that this measure will lead to potentially increased disciplinary actions and needs strong involvement/ pre-discussion with HR department.

All above measures must be combined as one package and accompanied by respective briefings or trainings. Trainings are to be recorded into Homere. In case of changed job procedures (patrolling e.g.) they need to be mirrored within respective JD’s in order to avoid legal loop holes when applying disciplinary measures.

# How does it work?

Below pictured buttons are control/check points that are physically mounted along the guard route on walls, floors, in closets, inside or outside of a facility. The guards starts the patrol and visits each of the locations/buttons in the route, touching the Patrol Tour Reader (Patrol stick shown below) to each button to confirm the visit. When a guard reaches a check/control point, he simply touches the Patrol Tour reader to the button. When contact is made with these buttons, the reader beeps and flashes its LED, automatically recording the exact time, date and location of the button/ guard. Later this collected info is being uploaded to the desktop for processing. One reader can be used for “reading” multiple different routes. One reader comes along with the package. It has a battery included and the Patrol Tour Reader is completely water resistant, therefore the security guards can perform their patrol duty even under the rain.



The docking station is being used for downloading data/info collected by patrol reader onto your desktop. The downloaded data can be used for processing of reports via the specially supplied software. With the software, the logistician can analyse collected data and generate different kinds of reports of the guard’s performances. Respective software is being delivered with the pack. English software version must be requested via HQ as the delivered package contains only French version. MSF produced screenshot manual that describes the basic functions and how to set up your system can be requested, as it does not come along with the delivered package. Standard manuals are included with the ordered package but we recommend you to also request the MSF manual or download it from the [LEW safety & security page](#). You can also contact directly the [FSU applied security referent](#).

